

**FACILITATING THE INTERACTION BETWEEN CITIZENS AND LOCAL GOVERNMENTS THROUGH INFORMATION AND COMMUNICATION TECHNOLOGY.**

A Pilot project in Nsawam-Adoagyiri and Suhum Municipalities in Ghana by the Centre for Planning and Evaluation of Social Services (ZPE) and Department of Social Informatics, University of Siegen, (Germany)

WORKSHOP – *co-create practical suggestions that are compatible with local structures for more innovative ways of improving communication between the Municipal Assembly and Community Members through Information Communication Technology (ICT)*

Venue: Conference Hall of Country Lodge – Nsawam

Date: Thursday, September 29, and Friday, September 30, 2022

Time: 10:00am – 2:30pm

Day 1: September 29th, 2022	
Time	Activity
10:00	Welcome address <ul style="list-style-type: none"> • Prof. Johannes Schädler, University of Siegen, Germany • Dr. Paul Kwaku Larbi Anderson, University of Siegen, Germany
10:15	Introduction of participants and workshop concept <i>Sandra Juliet Ahitaku, University of Siegen, Germany</i>
10:30	Presentation and documentation of task sheets <i>Work in groups</i>
11:30	Joint clustering/presentation and discussion of challenges <i>Work in plenary</i>
12:15	REFRESHMENT
12:45	Brainstorm and co-create potential ICT-based solutions for identified challenges <i>Work in groups</i>
13:45	Presentation and discussion of group results in plenary <ul style="list-style-type: none"> • solutions • prospects
14:30	Assessment of proposed solutions <i>Work in plenary</i>
14:30	Close of day 1
Day 2: September 30th, 2022	
10:00	Recap of Day 1
10:15	Key findings and relevance of empirical results for proposed ICT-based solutions <i>Presentation and discussion in plenary</i>
11:15	Development of exemplary models of ICT solutions (prototypes) <i>Work in group</i>
12:15	REFRESHMENT
12:45	Presentation and discussion of exemplary models of ICT solutions <i>Work in plenary</i>
13:30	Wrap up and next steps <i>Dr. Paul Kwaku Larbi Anderson, University of Siegen, Germany</i>
14:00	Closing remarks <ul style="list-style-type: none"> • Mr. Agyekum Amofo, Municipal Coordinating Director, Nsawam • The Municipal Coordinating Director, Suhum • Prof. Johannes Schädler, University of Siegen, Germany
14:30	Close of workshop